GIVE SOMEONE A MUSEUM GIFT CARD AS A PRESENT

You could give it for a birthday, a special holiday or just for fun: you'll make any (art) connoisseur happy with a Van Abbemuseum gift card. The gift card allows the recipient to make a personal choice, for example, for a beautiful article from the museum shop or entrance tickets to the museum.

Whatever you choose, it's always wonderful to give a gift card.

HOW IT WORKS:

- You determine the value of the gift card yourself. In our webshop the
 price of the gift card starts at 10 euros. You can also purchase a gift
 card at the ticket counter or in the museum shop for any value from
 10 to 250 euros.
- The gift card is valid for three years after purchase and can be used for making purchases at any time.
- The gift card that is purchased cannot be exchanged for cash.
- The remaining sum left on the gift card is also valid for three years after purchase.
- The gift card can be used in the museum shop, at the ticket counter of the museum or for online tickets.
- For the online purchase of tickets at https://vanabbemusuem.nl/ticketshop you can scan the QR code with your phone. You can use that code in the shopping basket.
- When you purchase a gift card you receive a bill showing the sum of the purchase and the date. You can keep the receipt with the gift card. You should keep the number of the gift card somewhere safe in case it is lost or stolen.
- If you would like to know the balance or validity of the gift card in the
 meantime, you can contact the office via +31 40 2381097 or send an
 email to <u>ticketshop@vanabbemuseum.nl</u>. If you provide the card
 number of the gift card you will be notified as soon as possible.



General conditions of the Van Abbemuseum Gift Card

The Gift card is available it the museum and in our webshop. In addition to our General Conditions, the conditions shown below apply to any use of the Van Abbemuseum gift card.

- 1. These conditions apply to a physical gift card issued by the Van Abbemuseum which is sold by the museum.
- 2. The gift card is valid for three years and can be exchanged for the museum's product range at any time.
- 3. The gift card cannot be exchanged for cash.
- 4. The gift card is given to the purchaser but can also be sent to another address as a present, possibly with a personalized message. It is not permitted to use the gift card for commercial purposes in any way. For example, for resale with any direct or indirect profit motive or for other purposes than those for which the gift card is issued.
- 5. The gift card can only be given once. Only original gift cards and card numbers are accepted. The Van Abbemuseum reserves the right to accept a gift card only after proof of purchase has been shown on request, or the email in which the Van Abbemuseum or a third party who has been appointed has been sent the code of the gift card. The museum also reserves the right to request payment in the case of improper use (or any suspicion of improper use).
- 6. The Van Abbemuseum reserves the right to refuse a payment with a gift card if the payment is not possible because of a technical error.
- 7. For further information or in order to block the gift card it is possible to contact us at ticketshop@vanabbemuseum.nl.
- 8. It is possible to transfer the (remaining) value of the gift card to another gift card (in case of loss or theft). The sum can be transferred to a new card by providing the gift card number. The administrative and postage costs amount to €5,-.
- 9. The ownership of the gift card is transferred to the purchaser at the moment that the gift card is received. If a third party gains unauthorized (digital or physical) access to the gift card after it has been received, this is at the purchaser's risk. The Van Abbemuseum is not liable for the theft, loss, forgery or misuse of the gift card in any way.
- 10. Gift cards can be taken back when there is no value left on them.

